Fimlab

Accessibility statement of Fimlab Laboratoriot Oy

This accessibility statement concerns the service https://www.fimlab.fi and it was last updated on 14 November 2023. The service is subject to the Act on the Provision of Digital Services, which requires public digital services to be accessible.

The accessibility of the service has been assessed by an external expert organisation.

This accessibility statement does not concern the subdomain https://vrlab.fimlab.fi/ or the appointments service https://fimlab.vihta.com/. The Cookiebot cookie consent box, the newsletter subscription page and the "Job vacancies" section contain content produced by an external service, whose accessibility issues are rooted in the original system.

Content not governed by the law

The website shows location information through the Google Maps map service. Maps that are not intended for navigation are not subject to the legislation. (Act on the Provision of Digital Services, section 3)

Accessibility status of the digital service

Meets the accessibility requirements partially.

Inaccessible content

The website is not yet fully compliant with the accessibility requirements. The website also contains PDF files that are not accessible. The files are missing text equivalents, headlines and language settings, and their structure is partially lacking.

Perceivable

- Some visual content is missing text equivalents that describe images or graphic elements. (1.1.1 Non-text Content)

- Some links that open in a new tab are indicated with icons but have not been programmatically determined. The link functionality can come as a surprise to screen reader users, for example. (1.1.1 Non-text Content, 2.4.4 Link Purpose (In Context))

- The website contains career story videos without subtitles. (1.2.2 Captions (Prerecorded))

- Shortcomings in the use of HTML headline levels, e.g. H1 headline level is missing or the headlines are in an abnormal order. The search engine result page contains lacking HTML structures in lists and wrong ARIA labels in paging. (1.3.1 Info and Relationships)

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- Some links are missing a secondary visual identifier in the a:focus mode. (1.4.1 Use of Color)
- The website has sections in which the contrast between the text and the background is not strong enough. (1.4.3 Contrast (Minimum))
- On mobile, some of the content is hidden when it exceeds the page width. Scaling down the page does not solve the problem. The problem exists e.g. on the "Company" and "Service locations and opening hours" pages. (1.4.10 Reflow)
- On mobile, the search field is covered by the search results after three characters are entered. It is not possible to perceive or use the field content without problems. (1.4.13 Content on Hover or Focus)

Operable

- The website is not yet completely accessible by keyboard. For example, the "Customer advice service" menu button does not work and it is not possible to change the language on mobile. (2.1.1 Keyboard)
- When a keyboard is used to move to the cookie consent box at the bottom of the page, it is not possible to move away from it without choosing one of the options or reloading the page. (2.1.2 No Keyboard Trap)
- The website is missing an anchor link that allows the user to bypass repeated content. (2.4.1 Bypass Blocks)
- Some of the link texts are not descriptive and require context. For example, "Learn more" and "Opens in a new tab". Some links do not mention that they direct the user to another website. (2.4.4 Link Purpose (In Context))
- The visible identifier and the actual name of the buttons for enlarging and reducing the font size in the header do not correspond (2.5.3 Label in Name).

Understandable

- Some pages contain content in another language. For example, the English and Swedish websites have content in Finnish (3.1.1 Language of Page)
- In the feedback form, a field is described in English "Please fill out this field". (3.1.2 Language of Parts, 3.3.1 Error Identification)
- The website contains links that open to an external website in a new tab without a warning. Some links to zip or PDF files do not specify the file format. (3.2.4 Consistent Identification)

Robust

- The website code includes elements whose ID is repeated more than once. (4.1.1 Parsing)

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- The website contains text frames (iframe) with a missing text equivalent that summarises their content or purpose. Some flaws have been identified in the pages' ARIA code labels. For example, the search result paging contains incorrect ARIA labels. (4.1.2 Name, Role, Value)

Did you find an accessibility issue in our digital service?

We are constantly improving the accessibility of our digital service. If you encounter problems on our website that are not described in this statement, do not hesitate to contact us. We will do our best to correct the issue.

Give feedback on accessibility by submitting our feedback form:

https://fimlab.fi/palaute You can also contact us by email at

laboratoriot@fimlab.fi

Supervisory authority

If you notice accessibility issues on the website, please contact us, the website's administrator, in the first place. We will respond to you in 14 days. If you are unhappy with our response or you receive no response within two weeks, you may contact the Regional State Administrative Agency for Southern Finland.

Contact details of the supervisory authority

Accessibility Monitoring Unit of the
Regional State Administrative
Agency for Southern Finland
www.saavutettavuusvaatimukset.fi
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